

## REGULATION

1. Check-in: on the day of arrival, all guests are required to show their personal documents and discount cards (ACSI, ANWB, camping club, etc.) for the check-in procedures. During the check-in each guest will receive an identification bracelet they will wear on the wrist for the entire stay. The not to accept guests who do not show any valid document or that is not consistent with the characteristics of the campsite. Under-age people can enter the campsite only when by a supervisor: parents, relatives of age or adults who will take his responsibility towards third parties. The entry to the campsite implies the acceptance and commitment to comply with the internal regulation and any other rules that Management deems appropriate to issue. Not respecting this or the other rules of this regulation implies the immediate expulsion from the campsite.

The management only will assign the guest their accommodation, and will inform them about the rules they will be asked to respect during their stay. Any variation of accommodation or extension of the stay will be allowed only after Management's authorization.
2. Opening times: the entry barrier will be open from 6.00 to 24.00. Differently, annoying noises, as well as circulating with motor vehicles inside the campsite, are strictly forbidden. In order to avoid any argument, it is highly recommended to plan the arrivals as well as any movement inside or outside the campsite. We do also recommend to reduce that the movement of any motor vehicles inside the campsite must be reduced as much as possible; in any case, the maximum speed allowed inside the campsite is 5km/h for any motor vehicle.
3. Desk : reception is open from 7.00 to 11.00 pm (during the night there will night watchers), while the cash desk is open from 8.00 to 12.00 pm and from 5.00 to 8.00 pm. Outside this time frame no payment will be allowed, there will be no possibility to take any document back etc., no exception made. During low and midseason, the opening time of desk could be reduced as it will be announced by the desk staff.
4. Pitches: the assigned pitch will be available from 3 pm of arrival day and must be vacated by 10 am of departure day. It is bordered and so the equipment included the car, must remain within such borders, unless otherwise agreed with Management, maintaining a 50 cm buffer-zone on the perimeter. Only one equipment (1 car +1 caravan; 1 car or scooter+1 tent; 1 camper) can be installed on the pitch, therefore anything else must be considered extra, and so to be paid according to the current pricelist. The installation of the equipment must follow the registration at the desk. Changing the place assigned by Management is forbidden. Energy supply on each the pitch is minimum 6 A. The car on the pitch must be parked at least 1 mt far from the caravan/ tent. It is strictly forbidden to wash caravans and cars on the pitch (please use our Camper Service area).

Società di gestione: San Benedetto S.r.l

Sede legale: Strada Bergamini, 14 - fraz. San Benedetto - 37019 - Peschiera del Garda VR • Tel.

0039.0457550544 • Fax 0039.0457551512

Sito web: [www.campingsanbenedetto.it](http://www.campingsanbenedetto.it) • Email: [info@villaggiosanbenedetto.it](mailto:info@villaggiosanbenedetto.it) • P.IVA 01374580239

- 5. Mobilhomes:** all guests are highly recommended to take care of the furniture inside the mobilhomes, and of the mobilhomes themselves, and to take care of the outdoor furniture in case of particular weather conditions. It is not allowed to park close to the mobilhomes, exception made for the Panoramas. It will be possible only to load and unload the vehicles reminding not to block the way. Wide and unnumbered parking spaces are available for cars and scooters during the stay.  
At check-out, the final inspection of housing unit must be done only during the opening time of the reception, therefore from 7 am to 11 pm as stated in the booking conditions, valid also for direct reservation.
- 6. Facilities:** the use of all camp facilities will be allowed in accordance with the rules established by the Management. Respecting the intended use of all facilities is mandatory, especially sanitary ones. In particular, sanitary facilities will be opened according to the number of guests and their needs. For what concerns the use of personal devices such as radio, tv etc. it is allowed but without disturbing the other guests.
- 7. Swimming pools:** the entrance to the swimming pools is reserved to the guests of the campsite. Management reserves the right to remove anyone who will not respect the regulation by disturbing the neighbors. Management is hence not responsible for accidents caused by ignoring this rule.
- 8. Children:** all children under 10-years-old who stay at the campsite must be followed by a person of age: a parent, a relative or an adult who will take responsibility for them to third parties, freeing the Management or the campsite itself from any liability. Management is therefore not responsible for accidents caused by ignoring this rule (toilets, playground, etc.).
- 9. Tourist tax:** Tourist tax is € 1.10 per person and applies per day up to a maximum of 21 consecutive nights, excluding children of or under 12 years old, and all the designated categories as stated by the municipality of Peschiera.
- 10. Security:** campsite is fenced and a security service is provided by personnel who will be easily recognized during day and night. In any case, the security personnel must ensure that the rules in these regulations are observed. Guests are requested to look after their belongings, since Management is not responsible for theft other than for items that are expressly delivered to the desk. Therefore, guests accept to collaborate with our security anytime they might be asked to and, if requested, to provide personal information along with details about their stay at the campsite.
- 11. Pets:** pets are allowed only following the management's authorization and the verification of the pet's health records. The owner must be responsible of the pet's hygiene, reminding not to disturb the other guests. The dogs must be always on a leash. It is forbidden to enter the swimming pools area and the Top Village. Pets are allowed only in certain typologies of the mobilhome. It is strictly forbidden to wash

Società di gestione: San Benedetto S.r.l

Sede legale: Strada Bergamini, 14 - fraz. San Benedetto - 37019 - Peschiera del Garda VR • Tel.

0039.0457550544 • Fax 0039.0457551512

Sito web: [www.campingsanbenedetto.it](http://www.campingsanbenedetto.it) • Email: [info@villaggiosanbenedetto.it](mailto:info@villaggiosanbenedetto.it) • P.IVA 01374580239

pets in the mobilhomes or in the pitches; there is instead a Pet Beth, a designated area close to the Camping area and the reception. We would kindly remind you all that it is strictly forbidden to leave pets alone in mobilhomes or pitches.

**12. Diseases:** all contagious diseases will be immediately reported to the Management which, as needed, will act accordingly by expelling the guests concerned.

**13. Environment:** it is forbidden to waste water, throw or leave rubbish out the designated containers, only gas BBQ could be used; alternatively, it would be possible to use our bordered and equipped area (Fire place) where charcoal BBQs could be used according to the current rules and regulation. It is also forbidden to demarcate the pitches using fences, vases or similar.

**14. Recycling:** here at San Benedetto Camping village we do care a lot about recycling. In campsite there are designated drop-off points: we highly recommend to all of our guests to use them in order to divide rubbish using transparent bags for dry wastes and bio-bags for wet ones. Plastic, paper and glass must be without any bag. It is strictly forbidden to use black or non-transparent bags since all the wastes should be recognizable.

**15. Visitors:** visitors are allowed to enter the campsite only with the prior consent of the authorized personnel, and providing the latter a valid document. After one hour, the daily rate shown in the current pricelist will be charged for each person. All visits should be previously arranged with the management which, according to the availability, will or will not give the consent. Entry is allowed only on foot; hence cars should be left outside the campsite without compromising normal circulation. Each guest of the campsite receiving visitors will be of course responsible for their behavior.

We encourage all our guests to look at all the escape routes and assembly points on the emergency plan.

Management declines any responsibility relative to inefficiency due to non-fulfilment of the accommodations, unforeseeable failures or due to force majeure. For any reason, the day of departure, no discounts will be applied in order to cover any possible or presumed inefficiency that could take place. Moreover, Management declines any responsibility in case of harm caused by other guests, the weather, natural disasters, epidemics, diseases or theft of goods that were not handed directly to the Management at the desk. The entry to the campsite implies the acceptance and commitment to comply with the internal Regulation and any other rules that Management deems appropriate to issue.

Società di gestione: San Benedetto S.r.l

Sede legale: Strada Bergamini, 14 - fraz. San Benedetto - 37019 - Peschiera del Garda VR • Tel.

0039.0457550544 • Fax 0039.0457551512

Sito web: [www.campingsanbenedetto.it](http://www.campingsanbenedetto.it) • Email: [info@villaggiosanbenedetto.it](mailto:info@villaggiosanbenedetto.it) • P.IVA 01374580239